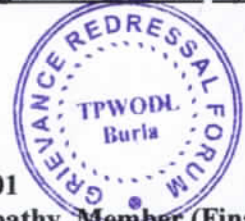


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and SovanTripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 145 (4)

Date: 8/04/2025

Present:

Sri A.K. Satapathy, President

Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/94/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Gokul Rohidas At-Chhulaberna Po-Belpahar Dist-Jharsuguda		4172-2404-0642	7008593592
3	Respondent/s	S.D.O (Elect),Belpahar			Division B.N.E.D, TPWODL, Brajrajnagar
4	Date of Application	20.02.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	20.02.2025			
9	Date of Order	8/04/2025			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			



Appeared

For the Complainant- Gokul Rohidas

Represented by Mahesh Rohidas

For the Respondent - SDO(Elect.) Belpahar, TPWODL, Brajrajnagar

GRF Case No- BRL/94/2025

(1) Gokul Rohidas
At-Chhulaberna
Po-Belpahar
Dist-Jharsuguda
Consumer No.- 4172-2404-0642

COMPLAINANT

VRS

(1) SDO(Elect.) Belpahar, TPWODL, Brajrajnagar

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Gokul Rohidas bearing Consumer No **4172-2404-0642** represented by Mahesh Rohidas under BNED, TPWODL, Brajrajnagar has stated about billing dispute – the complainant cleared the arrear dues through OTSS and in Sep'2024 arrear of Rs 10,559.80/- with actual meter reading though there is actual billing till Sep'2024 and meter was running ok, get a bill of Rs 42,228/- during Oct'2024 which is very high in comparison to previous months.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

The Opposite Party has submitted PVR dtd. 07.03.2025 and consumer history for the period from Sep'2010 to Jan'2025 in this case.

OBSERVATION

The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-DOM consumer having CD 2kw with initial date of p/s 25.09.2010 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. After hearing from both parties, it is observed that:-

1. There is average billing from Sep'2021 to Jul'2023 for the meter sl. no.WCV39606 with meter status "Meter stopped".
2. A new meter bearing sl. no."1073194" has been installed in his premises in place of meter sl. no.WCV39606 on 11.08.2023.
3. There is arrear outstanding of Rs 10559.69/- during Sep'2024 billing.
4. Six months average consumption of new meter sl. no.1073194 is found to be 369/month which is more than the defective period billing.
5. As per regulation 157 of OERC Distribution (Conditions of Supply) Code,2019 the opposite party has revised the bill for defective period billing from Sep'2021 to Jul'2023 and debited an amount of Rs 31,274.08/- during Oct'2024 billing month. So, the complainant has been billed for Rs 42,288.97/-

So, the instant case bears no merit and hence dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra) 4.04.25

(Co-Opted Member)

Grievance Redressal Forum


(A.K. Satpathy)

President
President

Grievance Redressal Forum

Copy to: - (1) Gokul Rohidas, At-Chhulaberna, Po-Belpahar, Dist-Jharsuguda.


(2) Sub-Divisional Officer (Elect.) Belpahar, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), BNED, TPWODL, Brajrajnagar.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoingar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/94/2025)


President
Grievance Redressal Forum
TPWODL, Burla - 768017